

**Shockiso** Seats expressly warrants that all mechanical seat components in its suspension seats shall be free from defects in material and workmanship for one year from the date-of-sale provided such seats are subject to normal use and receive proper maintenance. Shockiso Seats expressly warrants that the cushions and seat covers shall be free from defectively sewn seams for a period of 90 days or 750 hours of use, whichever comes first, excluding normal wear and tear. Rips, tears, abrasions and installation damages are not covered by warranty.

Your sole and exclusive remedy against Shockiso Seats arising from the purchase or use of suspension seats is limited to repair or replacement of defective materials or defective workmanship, after verification by Shockiso Seats. Defective product or materials may be requested for return by SHOCKISO Seats for inspection prior to issuing any replacements. Freight charges for returns are to be covered by the user.

All warranty claims shall have prior approval from Shockiso Seats warranty department and must be accompanied by the information requested on the following Claim Form. Products will be repaired or replaced at the sole discretion of Shockiso Seats.

**These warranties will become null and void if:**

- The seat is abused or altered
- The seat is involved in an accident
- The seat is improperly installed
- The seat is used for other than its intended use
- There is damage to the seat caused during installation or unpacking

- There is damage to the cushions and covers caused by cuts, burns, or abuse
- There is damage to the structural integrity as a result of the user installing unapproved accessories
- Footrests are mounted directly to seat
- Occupant weight exceed 120kgs

## **WARRANTY DISCLAIMERS AND LIMITATIONS OF LIABILITY**

**THE ABOVE EXPRESSED WARRANTIES SHALL BE THE EXCLUSIVE WARRANTIES, AND SHOCKISO SEATS MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED. SHOCKISO SEATS EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. IT IS AGREED THAT SHOCKISO SEATS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES,** including, but not limited to, loss of income, loss of use, lost profits, damage to other property, the cost of removing and reinstalling the SUSPENSION SEATS, solicitor fees, and any liability you may have with respect to any other person.

## **TIME LIMIT ON COMMENCING LEGAL ACTION**

It is agreed that you have one year from the accrual of a claim to commence any legal action arising from the purchase or use of the suspension seats, or be barred forever. Failure to give prompt written notice within ten (10) days of the discovery of any defect in material or workmanship that occurs within the warranty period will void the warranty. Send notification and fill out your Warranty Claim Form online or download and send to:

## **SHOCKISO SEATS Warranty Department**

The orchard,3 bell green Brightlingsea,essex, CO7 0SS

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